

Envision Eye care – Pittsburgh Nondiscrimination Statement

Envision Eye Care – Pittsburgh understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When Necessary and free of charge to the patient, Envision Eye Care – Pittsburgh:

- Provides aids and services to patients with disabilities when necessary to effectively communicate with them
- Provide qualified sign language interpreters for hearing impaired patients
- Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Envision Eye Care – Pittsburgh has failed to provide these services or discriminated in another way on the basis of race, color national origin, age, disability or sex, you may file a grievance with:

Lisa Liberati
429 4th Avenue, Suite 1800
Pittsburgh, PA 15219
(p) 412-391-5040
(f) 412-391-8769
Admin@envisioneyecarepg.com

You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Lisa Liberati is available to assist you.

You may also file a civil right complaint with the US Dept of Health and Human Service, office for civil Rights two ways:

Electronically through the office of Civil Rights Complaint Portal:
<https://ocrportal.hhs.gov/ocr/portal/lobby/.jsf>

By mail or phone at:

US Dept of Health and Human Services
200 Independence Ave. SW Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019 1-800-537-7697 (TDD)

Complaint forms are available at:
[Http://www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html)